

Your Health is in Your Hands!

zConnect Health. A mobile app that offers a simple & convenient way to access your health plan **24 hours** a day!

IDA Insurance Design Administrators



zConnect Health has everything to understand and use your health benefits in one place!



FIND A DOCTOR

It's easy to search for doctors, and specialists in your area. The app even gives turn-by- turn directions to get there.



VIRTUAL ID CARD

Never misplace your ID card again! With zConnect, your ID card is a click away to view, download or print!



VIEW CLAIM STATUS

Want a faster, easier way to view claims? Access claims status and EOB's in just a few swipes!



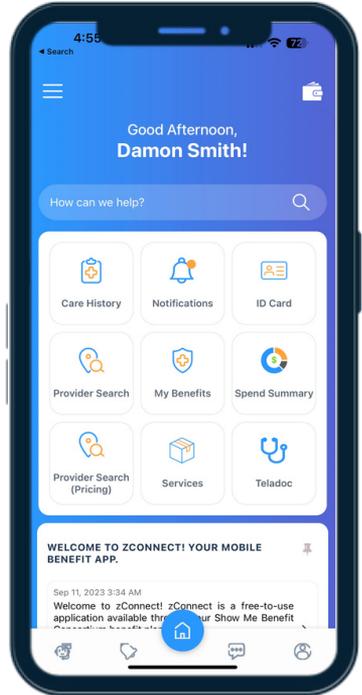
TRACK YOUR SPENDING

Knowing deductible and expense progress is important. The app shows where you are satisfying your plan year out-of-pocket spending and more!



ESTIMATE YOUR COSTS

See what nearby doctors and facilities charge for a procedure. You can cost- compare providers, just like shopping online



DOWNLOAD THE APP

Android



iPhone



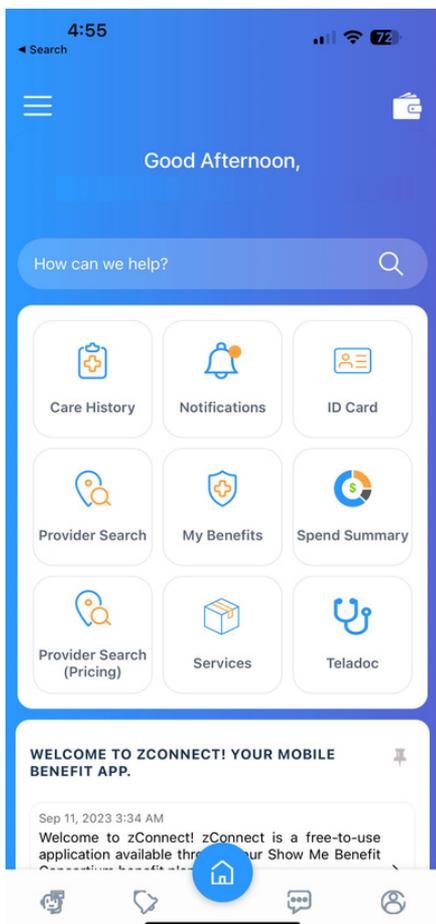
By downloading the zConnect app, you may receive communications and updates about the app leading up to the new plan year; in the new plan year you have the ability to opt out from future notifications.

Download zConnect TODAY! Page 3-4 will guide you how to register your new zConnect Health account.

Homepage Widgets

Once logged in to the app, members will see multiple widgets on the the homepage screen. These widgets are customized based on your plan.

These different widgets allow you to search for providers, view relevant benefits documents and the status of your deductible and out of pocket (OOP) expenses.



Care History: View individual claims and Estimate of Benefits (EOBs) that you can download.

Notifications: View your personalized notifications to remind you to stay healthy! Get updates from your health plan, see reminders about needed visits & more!

ID Card: Easily access ID cards to download and save.

Provider Search: Launch a provider search to quickly find an in network doctor.

My Benefits: View the details of your plan benefits, search for specific benefits and view your benefit documents.

Spend Summary: View the status of your spending with regards to your health benefits, specifically your deductible and out of pocket (OOP) status.

Services: See various services that you have access to via your health plan.

Teladoc: Quickly launch your telehealth provider site to have a telemed visit.

*Actual widgets on your zConnect Health app may vary.

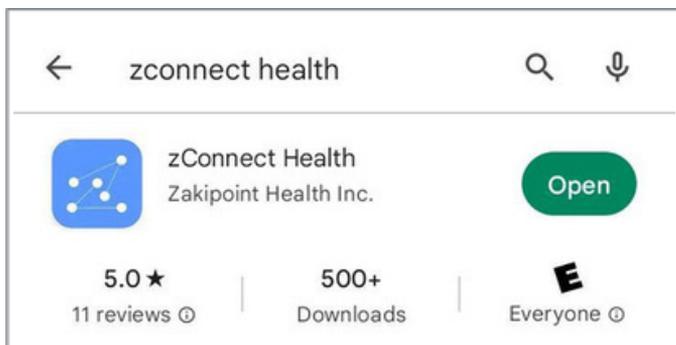
Overview

zConnect Health is a zakipoint Health app that is available to members to access cost estimates for different procedures at different providers utilizing the health plan you are enrolled in through your employer. The app provides a cost estimate to you based on the plan's contracted amount, plan design and status of you and other members in your plan's deductibles and out of pocket expenses. This information, alongside the cost estimates, are also available to you through this app.

Accessing the application

You can access the **zConnect Health** application by downloading this app on your mobile devices.

On the App Store (iPhone User) or Play Store (Android Users), search for zConnect Health and click on Download.



You can also access the web version of this application via the following link.

<https://zconnect.zakipointhealth.com/group>

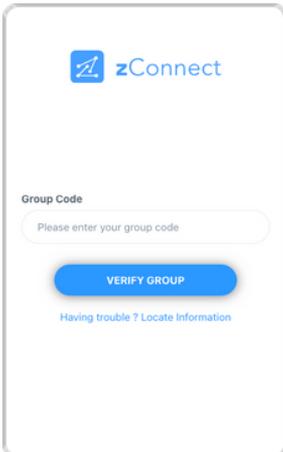


Creating your profile

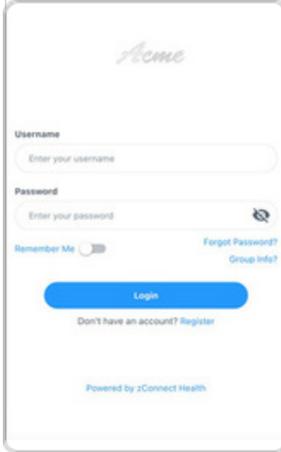
After downloading the app, members can register and create their profile to access their personalized information.

- Enter your Group Code. This Group Code is employer-specific and can be provided by your health plan administrator's customer support. You also may have been e-mailed or received a text with this unique group code. You can also receive your group code by clicking the "Having Trouble? Locate information" button. (d) This will prompt you to enter relevant information and then you will be emailed your unique group code.
- After entering the Group Code, members will navigate to the login screen. Returning users can enter their credentials to access the app.
- First time users can click on "Register" to go through the registration process. After entering the necessary information, the system matches the information provided for identity verification. If there is a match, you will receive an email with a temporary access code to login to the app and create your own permanent login credentials.

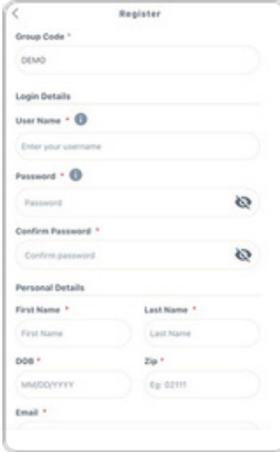
(a)



(b)



(c)



(d)



Having trouble? Send an email to us with your Name, Birthdate, Employer & Health Plan Administrator and we'll help guide you through the process!



support@zakipoint.com